Top System

COMPANY PROFILE
NOVEMBER 2026

A system that works for you.

Custom software, ERP and POS, web and mobile apps, AI automation

Custom software
Software built around the way you work.

ERP and CRM
Accounts, people and customers in one system.

Web development
Fast, secure websites and web apps.

AI automation
Repetitive work handed to AI.

PREPARED FOR
Boards and management

EDITION
November 2026

CONTACT
01799447594
topsystem.bd

01 AT A GLANCE

Top System at a glance

Top System is a software company in Dhaka. We build software around the way an organisation actually works, and we stay with it after launch.

2025	12	63	3
started in Dhaka in February	kinds of service	ready products and services in eight categories	published case studies

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FOUNDED
February 2025

LOCATION
Lalmatia, Dhaka

OUR SOFTWARE
Ready-made and customisable

OFFICE
House 5/7 (5th floor), Block D, Lalmatia, Mohammadpur, Dhaka-1207, Bangladesh

LEADERSHIP
Mehedi Hasan, Founder & CEO

WHAT WE DO

01 Custom software
Software built around the way you work.

02 ERP and CRM
Accounts, people and customers in one system.

03 Web development
Fast, secure websites and web apps.

04 AI automation
Repetitive work handed to AI.

WHO WE HAVE BUILT FOR

SAWAB

SAWAB Foundation
in pursuit of a just society

02 WHO WE ARE

Our story

In many organisations in Bangladesh, daily work is still spread across paper ledgers, Excel and separate pieces of software. Shops, factories, schools, clinics, service firms and NGOs share the same picture: reconciling accounts takes days, reports mean late nights, and figures in one place do not match another.

Top System started in Dhaka in February 2025 to make that work simpler. We learn how an organisation actually works and build software around it: custom software, ERP and CRM, POS, websites and e-commerce, mobile apps and AI automation. It runs in Bengali and English, so everyone from the owner to field staff can use it.

We have ready-made software for many sectors: business ERP, HRM and payroll, accounts and inventory, POS, school and hospital management, and Top NGO ERP for NGOs and microfinance institutions. Each one can be customised to fit your organisation, and when you need something entirely new, we build it from scratch.

VISION

Every organisation in Bangladesh, small or large, running on simple, dependable software in its own language.

MISSION

To understand how an organisation really works and build simple, secure and affordable software for it, then stay alongside with training and support after launch.

OUR VALUES

01
Transparency
Scope, time and cost are written down before work starts. No hidden costs.

02
Ease of use
We design for the person who will use the software every day.

03
Data security
A client's data belongs to the client. We keep it protected.

04
Keeping our word
We work to deliver on the date we gave.



Good software is not about more features. It is about making each day's work a little easier. That is what we try to do in every project.

Mehedi Hasan, Founder & CEO

03 WHAT WE DO

Twelve services, one team

Custom software
Software built around the way you work.

Web development
Fast, secure websites and web apps.

Mobile apps
Apps for Android and iPhone.

AI automation
Repetitive work handed to AI.

AI chatbots and agents
Answers customers and gets tasks done.

ERP and CRM
Accounts, people and customers in one system.

E-commerce
Online shops with payment and delivery.

UI/UX design
Interfaces people find easy to use.

Cloud and hosting
Hosting, backups and server care.

API integration
Payments, SMS and devices connected.

IT support
Ongoing maintenance and technical help.

SEO, AEO and GEO
Be found on Google and in AI answers.

READY SOFTWARE AND SOLUTIONS

Web & services	Website design & development · E-commerce website · Multi-vendor e-commerce · Landing page design · Online news portal ...	**16**
Business software	Top NGO ERP · Top Business ERP · Top HRM · Top Payroll Software · Top Accounts & Inventory ...	**14**
POS software	Top Retail POS · Top Restaurant Management · Top Pharmacy Software · Top Tiles & Sanitary POS · Top Electronics Shop POS ...	**8**
Mobile apps	Mobile app development · Online doctor app · Online learning platform · POS mobile app · HRM mobile app	**5**
AI solutions	AI automation · AI chatbots & agents · Document AI · AI integration	**4**
Digital marketing	SEO, AEO & GEO · Social media marketing · SMS marketing · Email marketing	**4**
Hosting & domains	Cloud hosting · Website hosting · Reseller hosting · Cloud VPS · Email hosting ...	**6**
Devices & training	Biometric attendance device · POS devices · Software licences · ICT training · Professional skills training ...	**6**

04 PROOF OF WORK

Who we have built for



Executive dashboard: active workforce, NGOAB-approved grants, monthly payroll and fund burn-rate

01 SAWAB NGO ERP & HRM

Multi-organisation NGO ERP & HRM (9 modules)

Unifying HR, ZKTeco biometric attendance, multi-project salary allocation, NGOAB and donor grant pipelines, procurement and fund accounting across two sister humanitarian organisations.

02 SAWAB Bangladesh Platform

Bilingual Public Web Platform & Donation Pipeline

A fast, containerised bilingual web platform (sawabbd.org) presenting education, healthcare, WASH and emergency relief programs with structured donation pipelines for local and international supporters.

03 SAWAB Foundation Portal

Zakat Calculator, Relief Tracking & Donation Portal

A mobile-first charity and zakat web portal (sawabfoundation.org.bd) enabling donors to calculate zakat accurately across asset classes and contribute directly to relief and welfare funds.

TECHNOLOGY USED IN THESE PROJECTS

Frappe · ERPNext · HRMS · Next.js 15 · MariaDB · ZKTeco ADMS · Node.js 22 · PostgreSQL · Docker · React 18 · TypeScript · Tailwind CSS

05 HOW WE WORK

Four steps

1 **Understand**
We listen to how you work and write down what you need.

2 **Design**
We show screens and a plan, and agree them with you.

3 **Build**
We build in stages and show you each one.

4 **Launch and support**
We go live, train your team and stay with you.

HOW WE KEEP OUR WORD

01 **A written proposal**
Before work starts we put scope, time and cost in writing.

02 **Shown stage by stage**
We show you each stage and move on with your feedback.

03 **Bengali and English**
Software, training and support in both languages.

04 **With you after launch**
Training, maintenance and support carry on.

THREE PACKAGES

Standard
Ready, quick to launch

- Ready software, set up for your organisation
- Training for staff
- Support after launch

Premium
Shaped around how you work

- Everything in Standard
- New features and reports built
- Links to payment, SMS and devices

AI automation
Premium plus AI to cut the work

- Everything in Premium
- Automatic reports and alerts
- Entries made from documents

LEADERSHIP



Mehedi Hasan
Founder & CEO, Top System · ceo@topsystem.bd

Mehedi Hasan is a software and AI engineer with more than four years of experience building ERP, HR and payroll, and AI-based software. He has worked on several ERP systems for NGOs and businesses.

Tell us about your work. A demo and first consultation cost nothing.

PHONE & WHATSAPP **01799447594**
EMAIL **info@topsystem.bd**
MEHEDI HASAN, FOUNDER & CEO **ceo@topsystem.bd**
WEBSITE **topsystem.bd**

OFFICE House 5/7 (5th floor), Block D, Lalmatia, Mohammadpur, Dhaka-1207, Bangladesh
CAREERS hr@topsystem.bd